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## NAME OF CLIENT ADDRESS OF CLIENT

## To the attention of **CONTACT NAME**

Date: 20 February 2023 Place: Cournon d'Auvergne

Ref: 2023\_0213 Ferlux customer letter

Subject: Stop polyphenols activities

Dear Sir or Madam,

After more than 15 years dedicated to the development and marketing of a wide range of berry extracts rich in anthocyanins, FERLUX has decided to refocus on its core business, namely the manufacturing of active pharmaceutical ingredients.

Consequently, we inform you that FERLUX will definitively cease, at the end of the first quarter of 2023, the marketing of its range of ANTHOCYAN©, EXTRACYAN©, MELACYAN©, INSUCYAN© and OROCYAN©.

This decision, taken at the end of 2022, follows the emergence of new constraints, particularly environmental, obliging the FERLUX site to make heavy investments, which the current economic context does not allow. These regulatory obligations, which have been reiterated many times by the French supervisory authorities, are now undoubtedly necessary and must be considered quickly.

Basically, this is what led us to take this definitive and unquestionable decision to stop the manufacturing and marketing of these products.

We will certainly deliver all orders already confirmed, but we are unable to take new ones.

The last batch of manufacturing will be done before the end of February 2023 and the last shipments will be done before the end of March 2023, when our commercial service will be closed.

The collection of the last invoices will be ensured, on behalf of FERLUX, by the accounting services of the BIOCODEX group.

We are aware of the inconvenience that the disappearance of a supplier of active products manufactured in Europe can cause you, and we remain at your disposal in the coming months to help you deal with the consequences of this case of such a major force.

Please know that this decision is a huge regret for the management of the site and for all the employees who have been involved and invested during all these years.

Finally, we would like to use this letter to thank you for your loyalty and trust. We have been very happy to cooperate with you during all these years.

We wish you all the best for the future. Please accept, my most sincere regards.

Éric FRANÇOIS Director FERLUX Vice President Industrial Operations BIOCODEX Group